

NEED ASSISTANCE IN COMPLETING YOUR 2017 MUNICIPAL INCOME TAX RETURN?

- Visit the CCA website at www.ccatax.ci.cleveland.oh.us to download forms, complete fillable pdf forms online, or to use CCA's online service for completing your return and submitting payment.
- CCA Customer Service Call Center can help with tax questions, or help with completing your return online by calling:

1-800-223-6317 or 1-216-664-2070

- CCA Staff will be available in your area on the following dates and times. You may visit any of these locations for assistance (**WALK IN SERVICE, FIRST COME, FIRST SERVED**):

Saturday, March 3 rd from 9 am to 2 pm	City of Clayton – Council Chambers
Saturday, March 10 th from 9 am to 2 pm	City of Union – Council Chambers
Saturday, March 24 th from 9 am to 2 pm	City of West Milton – Council Chambers

BY APPOINTMENT ONLY, NO WALK INS (Call 937-227-1359 after 2/26/18 to schedule):

Monday, March 12 th from 11 am to 3 pm	City of Clayton – Council Chambers
Tuesday, March 13 th from 11 am to 3 pm	City of Union – Council Chambers
Tuesday, March 20 th from 11 am to 3 pm	City of Clayton – Council Chambers
Wednesday, March 21 st from 11 am to 3 pm	City of Union – Council Chambers
Wednesday, March 28 th from 11 am to 3 pm	City of West Milton – Council Chambers
Thursday, March 29 th from 11 am to 3 pm	City of West Milton – Council Chambers

- Want more personalized assistance? You can schedule an appointment with CCA staff in the Dayton branch office by calling 1-937-227-1359. Taxpayer assistance and return preparation is by appointment only at this location.